



St. Lucie County Utilities

Important Announcements



Credit Card Payments

We now accept MasterCard and Visa for payment of your utility bill. You may come into the office and pay your bill or you may call in your credit card payments. You may not write your credit card information on your remittance slip and send it in. You must call or come in. We hope this additional method of payment will make it more convenient for you to pay your bill.



SAVING EVERY
LITTLE BIT COUNTS

Pre-Authorized Direct Bank Payment Plan

We are in the process of accepting bank drafts. The Pre-Authorized Payment Plan allows you to have your monthly water and/or sewer bill electronically deducted from your bank account without writing a check. This means that you will no longer have to worry about your payment being late whether you're home or away. If you wish to participate in this program please carefully read and complete the enclosed brochure and return with your payment.

ISSUE V

**Introducing Our New
TOLL FREE Number
1-800-656-7966**

Look What's Coming



On-line billing. We are currently working on being able to provide you with even more options for payment of your bill. We are in the process of researching an on-line bill presentation and payment option that will allow you to review your bill on-line and select a method of payment right from your computer. We will keep you updated as to our progress. St. Lucie County Utilities is constantly working to improve your services. Please feel free to write us with your suggestions as to how we can better meet your needs or send us an e-mail by logging on to our website at co.st-lucie.fl.us and click on the Utilities department.

FOR YOUR CONVENIENCE, USE ONE OF OUR Drop Boxes

The North County Utility Payment Drop Box is located next to the Wastewater Treatment Plant at the South End of the plant fence on Indian Pines Boulevard.

The North Hutchinson Island Utility Payment Drop Box is located at the Wastewater Treatment Plant on North A-1-A.



Introducing Our Newest Staff Member



Kaye Merritt, Sr. Accounting Clerk

Kaye Merritt, Sr. Accounting Clerk has joined our staff and comes to us from the Clerk of Court Finance Department. Ms. Merritt will be handling all accounts payable, financial statements and auditing in our department. She will assist in the preparation of year-end financial reports and the annual budget. Ms. Merritt has an extensive bookkeeping background and is an excellent addition to our team.